

👉 **2021 Riverside RV Park Rules & Policies** 👉

will be kept on file for all future

RESERVATION DEPOSIT

A **\$25.00 non-refundable deposit** will be charged to the credit card on file on **the day reservation is made, to hold an RV site.**

This deposit will be applied towards your reservation on your check-in day.

CANCELLATION POLICY:

All cancelled reservations will forfeit their \$25.00 deposit.

Reservations cancelled **LESS THAN ONE WEEK** prior to check-in date will be charged an **additional \$25.00 cancellation fee** (Major holidays – two weeks)

Reservations cancelled **LESS THAN 48 HRS (2 DAYS)** prior to check-in date will be charged for the **FULL RESERVATION**

RESERVATION CHANGES:

Any reservations requiring the dates changed or a reduced stay will incur a **\$10.00 service fee**

GENERAL POLICIES:

CONTACT-FREE CHECK-IN TIME IS 2 P.M. – 5:00 P.M. CHECK-OUT TIME IS AT 12PM

Upon arrival, call the office to open the security gate for you. Proceed to the RV Park where you will find your check-in packet in the mailbox at your site. Your packet will contain a copy of your reservation form, RV Park rules, parking pass(es), a key fob and miscellaneous information about VWMR. **NO EARLY check-ins or LATE check-outs** For late check-ins see below. Office hours are daily 8:00 A.M. – 5 P.M. Park facilities are for the exclusive use of registered guests only.

- **LATE CHECK-IN:** Late check-ins must be approved seven (7) days in advance of arrival. Instructions will be sent for late check-in procedures which will include contact information for security guard to call upon arrival.
- **WAIVERS:** **Your signed waiver MUST be on file before access to the RV Park is provided.** Your waiver can be printed, signed, scanned and returned any time before your arrival. Your signed waiver

- **MAIN GATE ACCESS:** Upon check-in you will be issued a key fob that can be used for the main security gate entrance, resort restrooms and laundry rooms. **A \$25 replacement fee will be charged for any fob lost or not returned.** **Key fob drop box located next to the park welcome sign.**
- **VISITORS & CHILDREN:** **All visitors must check in at the office.** You are responsible for the action and safety of your children and guests. Children must be under adult supervision at all times.
- **QUIET HOURS:** **Quiet Hours are 10 p.m. to 8 a.m. every day.** Please be especially thoughtful of neighbors when playing music or making loud noises in the resort.
- **RESERVATIONS:** Reservations can be made up to 6 months from the arrival date. When making reservations, all of the reservation information must be complete including name, contact info, RV info and credit card.

👉 2021 Riverside RV Park Rules & Policies 👈

GENERAL POLICIES continued

- **SITES/RV's:** RV's must be **NO OLDER THAN 20 YEARS**, be well maintained and in good condition. All leveling and/or stabilizing jacks must be used with blocks. Please keep your site clean and neat. The use of generators is not permitted except in the case of prolonged power outage. All lawns are irrigated at night by automatic sprinklers. Remove your personal items that may be damaged by water. No tent camping allowed. No carpets on grass. **Fifth Wheels 35' & over require a 50' site**
- **PARKING PASSES:** Parking is limited to **1 vehicle plus RV in reserved site. Additional vehicles are to be parked in designated guest parking only.** **All vehicles and RV's MUST fit completely in the site and may NOT protrude into the drive isle.** Boat trailers are stored in the temporary trailer parking area and **must display the yellow tag provided in check-in packet.** Vehicle parking passes are included with your check-in packet and must be displayed in vehicles. No washing or mechanical work is to be done on RV or vehicles in resort. Unauthorized vehicles may result in towing of vehicle at owner's expense. **Resort Speed Limit 5 MPH.**
- **NO POLITICAL OR CONTROVERSIAL DISPLAYS:** **Guests will conduct themselves in a respectable manner** and not participate in acts that are considered illegal, unsafe, disturbing and/or annoying to other guests and/or Staff. This includes flags or signs that could be considered controversial in nature.
- **OPEN FIRES:** **Open fires are NOT PERMITTED.** Portable Propane BBQ's and Fire Pits are allowed. Please **DO NOT** place hot BBQ on picnic table or on lawn. The heat will cause damage.
- **PETS: LIMIT: 2 DOGS PER SITE and must be added to the reservation**
Dogs must be kept on a leash while outside RV and are not to be left unattended at any time. Dogs must not disturb other guests by barking or whining. **"emBARKadero PARK"** is located on the southeast corner of the resort, providing a great place for your dog to run around and play freely. Pets are not allowed in bathrooms or laundry rooms. Guests are to clean up mess left by their pets. **Doggie Clean-up Stations** are conveniently located all around the Resort with two nearby the RV Park. We have a waterfront walking path around the entire resort for you and your pets to enjoy leisurely strolls around the resort.
- **RESTROOMS & LAUNDRY FACILITIES:** **All restrooms and laundry facilities can be accessed with your key fob and are available 24hrs.** No pets or smoking allowed in any of these facilities. Washers & Dryers are coin operated and take quarters only (available in laundry room)
- **FISHING:** Fishing is not allowed around the marina. Fishing is allowed off our **Cast-a-Way Fishing Deck** (located just steps away from the Park). No fish cleaning is allowed on deck.
- **GUEST DOCK: NO JUMPING FROM, or FISHING ALLOWED on Guest Dock. NO SWIMMING ALLOWED IN MARINA. Boat storage on Guest Dock is provided by advance reservation only.** (See watercraft policy and fees) Kayak or Paddleboard launching is permitted from Guest Dock.
- **TRASH:** A trash can is provided at each site. Dumpsters and Recycling bin is located south of park by Fishing Deck.